



3/29/2024

#### Welcome to the Cookie Sheet!

Let this newsletter be your guide to a successful Cookie Season. It will arrive in your inbox on Fridays throughout the sale and includes important info and reminders for Troop Leaders and Cookie Volunteers. You can find archived versions of these emails on **our website**.

### **Important Upcoming Cookie Dates & Deadlines**

- Fri, March 22 Sat, March 30: Digital Cookie Email Incentive. Girl Scouts can win extra prizes by sending email in Digital Cookie to their customers. <u>Details about the Digital Cookie email incentive</u>. How to send emails in Digital Cookie can be found on page 15 of the <u>Digital Cookie guide</u>.
- Thurs, April 4 ACH Pull 2, 40% of cookies received.
- Weekend of Sun, April 7 No risk cookie returns.

### Keep in Mind this Week

- <u>Troop Cookie Refund Orders ABC</u> Did a Girl Scout approve an order that can't be fulfilled? The troop contact has the ability to refund that order.
- Cookie Office Hours are Back!
   Catch us on Sunday nights from 7–8 pm. No registration required.
   Bring your questions and we can help!

**Zoom Link**Passcode: Zeal

## No Risk Cookie Returns Weekend of April 7

Council is introducing "No Risk Returns" for the final Planned Order and weekend of Booth sales. We aim to maximize the occupancy of our Council Secured booth locations and understand that as you deplete your inventory, last-minute cancellations may occur. To address this, you can now place a Planned Order on Sunday, March 31, for pickup later that week to sell at booths during the weekend of April 5. Please indicate No Risk Return in the Notes section of the Planned Order. If you don't sell all of what you picked up, you can return any unsold packages or cases from that Planned Order on the Monday/Tuesday after (or on a date determined by the cupboard). Please note that not all cupboards will be open for this final weekend, and availability of all flavors may be limited, particularly Adventurefuls. Here's a list of Cookie Cupboards that will be open.

#### **ACH Pull 2 Reminder**

ACH pull 2 occurs on 4/4: 40% of cookies received. Emails went out on 3/27. If you need to modify the amount, email the Council at <a href="mailto:info@gsbadgerland.org">info@gsbadgerland.org</a> by April 1 with the new amount.

#### We Need Your Cookie Case Boxes!

We are preparing some extra special activities and we need your assistance. We are seeking empty cookie case boxes, any flavor, broken down. If you have any, please drop them off at any Leadership Center. If you have any questions, reach out to Gabie at <a href="mailto:garciag@gsbadgerland.org">garciag@gsbadgerland.org</a>.

## **Digital Cookie Donation Orders**

If a troop has received at least one Digital Cookie order for "in-person delivery with donation" or "donation" only, those orders will need to be

filled from the Girl or troop inventory.

To determine the exact number of boxes you will need on hand to fill those orders, log into your troop's Digital Cookie account (Troop XXXX of SU XXXX). On the Dashboard:

- Scroll down to the bottom of the page and run the All Orders report
- In that report, sort the order types and find the orders that say either "in-person delivery with donation" and/or "donation"
- After you have isolated those orders, total up the "donations" column (Column U) to determine the number of cookies needed to fill those orders. This report will also inform you which Girl Scouts received those orders.

IF the Girl Scout has cookies on hand that they will use to fulfill their orders, there is nothing further needed in ABC for the girl to get credit for these cookies, as you have already completed the Troop to Girl transfer for the cookies they are using to fill these orders. Simply ensure you obtain the cookies for gifting to your Cookie Share organization.

# IF the Girl Scout hasn't received cookies yet OR has sold through their supply, you'll need to:

- Use cookies from your troop's on-hand inventory OR
- Order cookies to fill these orders OR
- Enter them as Virtual Cookie Share orders, and Council will use our inventory to fulfill these orders

# If you are using your on-hand inventory OR ordering more cookies, you'll need to:

- Perform a Troop to Girl transfer in ABC to give the girl credit for selling these cookies
- Enter them into the "packages" column on the far right, as she has already been given financial credit for selling them
- In the notes of the transfer, indicate "cookie share"

#### If you are entering a Virtual Cookie Share order, log onto ABC:

- Hover over the Orders Tab
- Click on Virtual Cookie Share
- Enter the number of packages next to each girl that had donations

- In the Order notes, indicate "Digital Cookie donations"
- Click Save
- You will NOT use your troop's inventory, as Council will use theirs

Please ensure you have these cookie orders or virtual cookie share entered BEFORE you create the Troop's Reward orders. Reward orders are due April 15.

## **Digital Cookie Remains Open Until April 14**

The Digital Cookie platform will remain accessible until April 14, enabling troops and girls to utilize the credit card feature for in-person and girl delivery sales. However, Direct Ship Sales will still conclude on April 7. This extension is designed to assist troops and girls in selling their inventory effectively. It's important to note that this extension does not alter any other deadlines, such as rewards or the final ACH date.

#### Check Out All Our Cookie Resources

The majority of our Cookie Resources are also now available <u>on our website</u>. You can find them under "Activities" > "Cookies" > "Volunteer Resources."

Let us know if you have questions: 800-236-2710 or <a href="mailto:info@gsbadgerland.org">info@gsbadgerland.org</a>

Volunteer Cookie Resources











Have a question? Don't be shy!

Contact us for more information.

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