



Digital Cookie Parent Training

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Agenda

1. Four Steps to Getting Started
2. Digital Cookie Tabs
3. Mobile App
4. Customer View
5. Digital Cookie Help Center

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Four Steps to Getting Started



Digital Cookie®

This cookie season, superpower your sale by adding Digital Cookie® to your toolkit.

Use the Digital Cookie® app to sell cookies wherever you go!

The app makes it easy for you to take payment from customers purchasing cookies.



Become a true cookie boss in four easy steps!

1. Register for Digital Cookie®

Create your Digital Cookie Password
for email address: parent@mail@bismarck.com

When you create your password, a confirmation email will be sent.

Password

Confirm password

Look for the Digital Cookie® registration email in your inbox to register. If you can't find it, contact your council.

2. Set Up Your Site

Cookie Page Setup

GET MY VALUES TARGET

Target sales goal: 200, Amount raised: \$120, Number of cookies: 100

Set your sales goal, share your cookie story, and upload a fun picture or video. Then publish and go!

Take a few minutes to set your sales goal, share your cookie story, and upload a fun picture or video. Then publish and go!

3. Invite Customers



Use the email in Digital Cookie® to reach out to customers. Ask them to visit your site, purchase, and share your site. Also, post your site on social media.

4. Track Your Progress



Use your Digital Cookie® platform to track sales and inventory and check progress towards your goal.

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Step 1-Register

Sender: "Girl Scout Cookies" email@email.girlscouts.org

Subject: It's time to register your Girl Scout for Digital Cookie!



Register for Digital Cookie®

Dear Emily,

Another awesome Girl Scout Cookie season is on the horizon!

It's time for you to help Ayla have the best cookie season yet by adding the Digital Cookie® platform to her selling tools.

[Register to use Digital Cookie today](#) and help your Girl Scout create her very own cookie selling website. Registration is required for participation.

The Digital Cookie platform was created to help your Girl Scout increase her sales and reach her goals. Adding this digital sales tool will help your Girl Scout reach customers near and far—making it easier to sell more cookies.

Are you ready to help her meet her goals and take her cookie business to the next level this season? Get started today.

[REGISTER NOW](#)

Click: "Register Now"

Need help registering? [Access our help portal.](#)

Thank you,

Girl Scout Cookie Program
Girl Scouts Heart of Pennsylvania

2/24-Parent Registration email

Create Password/Login with password

Create Your Digital Cookie Password

When you create your password, a confirmation email will be sent.

Password

Confirm Password

girlscouts

Log in to Digital Cookie

Email

Password

[Forgot password](#) [Need help to log in](#)

4

Step 1-Register

[View Safety Video/Approve Terms and Conditions/Safety Pledge](#)



Continue button
will turn green
after video



Check
box to
accept

Continue

Click to
activate
Girl
Scouts

Select View/Activate Girls

Digital Cookie Registration

Register your Girl Scout to participate in Digital Cookie. Start by getting access to the Digital Cookie Platforms where each Girl Scout can set up her cookie sale and gifts, manage orders and learn marketing business skills.

Girls 13 and older can add their own email address. This allows them to manage details for their cookie sale.

Digital Cookie Status	Girl Scout	Date of Birth	GSUSA ID	Troop	Preferred First Name*	Girl Scout Address	Action
Available	VALANDUYN EROSGODORA NYO	04/05/2012	110182154	44	---	---	---

[ACCESS SITE](#)

Girl Account

UG_AGCL_ICN_BIRCOIDORANTO

Preferred First Name: *
(or name in recordkeeping)

Girl Email Address:
(optional)

Digital Cookie Registration

We **LOVE** you and we **successfully** registered.

Register your Girl Scout to participate in Digital Cookie. She'll get access to the Digital Cookie Platform where each Girl Scout can set up her cookie site and goals, manage orders and learn marketing strategies (M&M).

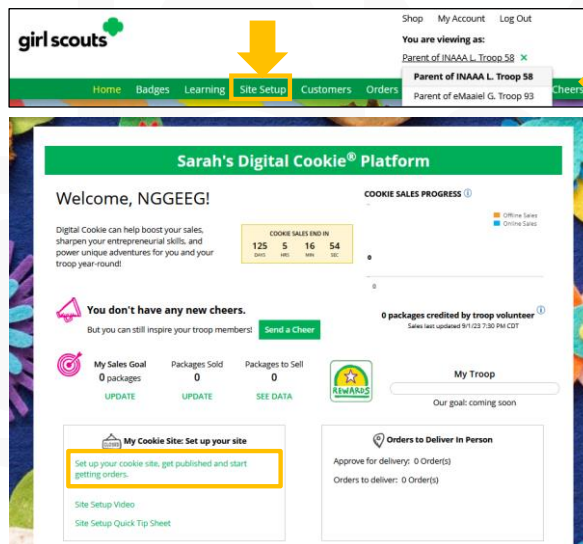
Girls 13 and older can add their own email addresses. This allows them to manage details for their cookie site.

Digital Cookie Status	Girl Scout	Date of Birth	GSUSA ID	Image	Preferred First Name*	Girl Email Address	Action
Registered	VELAJO, JEN ENCINOGRADA NYO	04/09/2012	11017016	44	Sarah	—	Edit

*REQUIRED FIELD

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Step 2-Setup Your Site



Have multiple Girl Scouts? Easily switch between each site here.

To setup the Girl Scout's cookie site, click on the "Set up your Digital Cookie site..." link in the My Cookie Site section, or the "Site Setup" link at the top.

Step 2-Setup Your Site

Goal Setting: Set My Sales Target

STEP 1 SET MY SALES TARGET REQUIRED

Your Goal Calculator

1 Emily wants to sell packages which = about to help her Troop and others. **Save**

2

3 **REWARDS** Learn more

The money you earn stays local, funding amazing experiences for you and your troop.

*When you sell cookies, it goes to your troop budget. Together, you can accomplish big things!

SO FAR EMILY HAS SOLD:

Emily's Total Sale Progress

4 Offline Sales

Online Sales

Total Boxes Sold

Legend: Offline Sales (orange square), Online Sales (blue square)

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Step 2-Setup Your Site

My Cookie Story

STEP 2 WRITE MY COOKIE STORY REQUIRED

Tell your customers what you and your troop plan to do with the money you earn from selling cookies.

1

Required

Tell your customers what you learned from selling cookies.

2

Required 87 characters

3 **SAVE** **CANCEL**

Customers want to hear how you're using cookie money — the more you tell them, the more inspired they'll be to support your cookie sales efforts!

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Step 2-Setup Your Site

Photo/Video Upload

Girl Scouts who uploaded a photo or video of themselves sold more than double the boxes on average than those who did not.

Make your cookie story even better
Choose a photo or video (optional)

1 Upload your own photo - or - Choose from the photo gallery

2 Upload your own video - or - Use the Girl Scouts video: Cookie Boss

How to make your video 3

Your Digital Cookie site will show this photo.
actual image size

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Step 2-Setup Your Site

Approve and Publish

STEP 3 REVIEW YOUR DIGITAL COOKIE PAGE AND PUBLISH REQUIRED

PARENT OR GUARDIAN: Your girl's **Digital Cookie** page **must be published** if she wants to send marketing emails or have customers order cookies online.

[See your site and publish](#)

Digital Cookie site update history

Site Setup resubmitted on Wed Oct 05 00:15:41 EDT 2016.

Updated site saved on Wed Sep 28 14:05:37 EDT 2016. You must resubmit these changes for approval.

Site submitted for approval on Wed Oct 05 00:15:41 EDT 2016.

If your button only says "see your site" you may be missing some required fields or didn't make any changes. Go back and check that everything has been completed.

Lucy's Digital Cookie Site Preview

PARENT OR GUARDIAN

Lucy made **Digital Cookie** page updates that were submitted for your approval on 09/06/2022 01:15 PM CDT.

[EDIT](#)

[APPROVE AND PUBLISH](#)

Learn about approval

Lucy's site status: **Published** <https://DigitalCookie.GirlScouts.org/so>

Digital Storefront: **OPEN** [CLOSE ONLINE STORE](#)

Click to edit

Click to review and publish

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Step 3-Invite Customers (when cookie sales start)

Add or import customers Send one of three marketing emails

Copy URL
Email link or share QR code

The screenshot shows the 'My Cookie Customers' interface. A table lists customers with columns for Name, Email Address, Last Order, and Total. A yellow arrow labeled '1' points to the 'Add Customer' button. Another yellow arrow labeled '2' points to the 'Send Marketing Email' button. A third yellow arrow labeled '3' points to the 'Send Marketing Email' dialog box, which shows a list of customers to email and three email templates: 'Open for business', 'Still time to order cookies', and 'Thanks for your support'. A fourth yellow arrow labeled '4' points to the 'Send' button in the dialog.

OR

The screenshot shows the 'Welcome, AAATA!' dashboard. It includes a 'COOKIE SALES PROGRESS' bar chart showing 132 days, 9 hrs, 32 min, and 55 sec. A 'You have 1 new cheer to look at!' notification is present. The 'My Sales Goal' section shows 250 packages sold and 70 packages to sell. The 'My Troop' section shows the goal coming soon. The 'My Cookie Site: Open for Business' section provides the URL and QR code. The 'Orders to Deliver in Person' section shows 1 order to approve and 5 orders to deliver.

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Step 4-Track Your Goal

The screenshot shows the 'Welcome, AAATA!' dashboard. It includes a 'COOKIE SALES PROGRESS' bar chart showing 132 days, 9 hrs, 32 min, and 55 sec. A 'You have 1 new cheer to look at!' notification is present. The 'My Sales Goal' section shows 250 packages sold and 70 packages to sell. The 'My Troop' section shows the goal coming soon. The 'My Cookie Site: Open for Business' section provides the URL and QR code. The 'Orders to Deliver in Person' section shows 1 order to approve and 5 orders to deliver.

The screenshot shows the 'Emma's Online Sales and Marketing' dashboard. It includes a 'Total Online Sales' section showing 13 customers, 13 orders placed, 79 packages sold, and 4 gift boxes. A 'Marketing Emails' section shows 1 email sent to 1 customer. The 'Online Sales by Cookie' section shows a pie chart of sales by cookie type. The 'Online Sales by Delivery' section shows a bar chart of sales by delivery method.

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Digital Cookie Tabs

- Badges
- Learning
- Orders
- My Rewards
- My Cookies
- Cheers

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Badges Tab

My Daisy Pin and Badges

Year 1

Girls work with their family to earn the Cookie Entrepreneur Family pin to strengthen skills and partner with her family. Adults, look for the 🍪 throughout for special ways you can help!

Purpose: By completing these steps and earning the pin, girls will learn the key skills to cookie success with support from their family.

Steps to complete "Entrepreneur Pin"

✓ STEP 1 Set a goal

STEP 2 Decide how to reach your goal

✓ STEP 3 Practice with money

Year 2

NDW! Girls who completed the Year 1 pin last year can earn the Year 2 pin for their age level. If your family didn't get a chance to earn the pin last year, you can still earn the Year 1 pin this year.

Girls will work with their families to earn the Cookie Entrepreneur Family pin to strengthen skills as they complete the requirements in Year 1 and Year 2. Adults, look for the 🍪 throughout for special ways you can help!

Purpose: By completing these steps and earning the pin, girls will learn the key skills to cookie success with support from their family.

Steps to complete "Entrepreneur Pin"

STEP 1 Set a goal

STEP 2 Decide how to reach your goal

My First Cookie Business

When you sell Girl Scout Cookies®, you run your very own business! Find out how to sell cookies and excite your customers. Then decide how you'll use the cookie money with your Girl Scout friends.

Purpose: When I've earned this badge, I will know how to sell Girl Scout Cookies and use my troop's cookie money.

Steps to complete "My First Cookie Business"

As you complete the steps in any order to earn this award, mark the box to show your progress.

✓ STEP 1 Find out about Girl Scout Cookies

✓ STEP 2 Decide how to use your cookie money and set a goal

✓ STEP 3 Practice your sales pitch

Get full badge requirements

Congratulations!

Great job! You've earned your My First Cookie Business Badge! Get the badge [here!](#)

Cookie Goal Setter

When you sell Girl Scout Cookies®, you are running your own business. You get to work with your Girl Scout troop to decide how you will use your money. Together, you set goals and share them with real customers!

Purpose: When I've earned this badge, I will know how to set and share my goals.

Steps to complete "Cookie Goal Setter"

As you complete the steps in any order to earn this award, mark the box to show your progress.

✓ STEP 1 Decide how you will use your money

✓ STEP 2 Set a package goal

✓ STEP 3 Share your goals with your customers

Get full badge requirements

Congratulations!

Great job! You've earned your Cookie Goal Setter Badge! Get the badge [here!](#)




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Learning Tab


[Home](#)
[Badges](#)
[Learning](#)
[Site Setup](#)
[Customers](#)
[Orders](#)
[My Rewards](#)
[My Cookies](#)
[Cheers](#)

Games and Videos


All the fun in one place! Games, videos, and a whole lot more.




Cookie Booth Bounce




Travel Video: Girl Scouts of Maine




Take Action Video: Girl Scouts of Central Texas



My Take Action Planner



Our Troop Budget: My Ideas



How to Make a Digital Cookie Video

[More Activities](#)


Cookie Program Learning

Learning to Be an Entrepreneur


Everything you do on the **Digital Cookie** site-whether you're playing a game, taking a quiz, or checking your sales progress-helps you learn how to run a business. That makes you an entrepreneur!

Click on each circle to see how to build your business skills.


Cookie Page Setup



Stay Safe and Treat People Fairly



Set Your Sales Target



Come Up with a Troop Goal

Cookie Planning

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Orders Tab: In-person Delivery Orders

Click on the "Paid by" name to review customer and order details

Digital Cookie Orders to Deliver

Running a Good Business
Keep track of what's been ordered, when it's approved, and when it's delivered.

2 Orders to approve for delivery in person
Click on a name to see all the details about the order. Then "Approve" or "Decline" the order.

☐ Select all in view
 [Approve Order](#)
[Decline Order](#)
Show 5 items

Order #	Cookie Plugs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input type="checkbox"/> 05089908	7	Grayson Shaw	Grayson Shaw	123 E Main St, Oklahoma City, OK	10/16/2020	5
<input type="checkbox"/> 05089911	11	Jessica Lawson	Jessica Lawson	135 SE Main St, Portland, OR	10/16/2020	5

[Orders Need Help?](#)

When determining whether to approve or decline the order, consider:

- Is the customer a known and trusted individual?
 - Are you willing and able to get the cookies to the customer's location before the end of the sale.
- AND
- Do you have or will you have the inventory available?

If so, "Approve Order."

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Orders Tab: In-person Delivery Orders

Approving/Declining Orders in Bulk

☐ Select all in view

Order #	Cookie Pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input checked="" type="checkbox"/> 05073568	6	Jane-Anne Cathcart	Jane-Anne Cathcart	135 Main St, Hancock, MA	12/02/2019	4
<input type="checkbox"/> 05073570	6	Joseph Matimora	Joseph Matimora	14280 SE Fisher Way, Apt 100, Cincinnati, OH	12/02/2019	4

Check box

Once you approve or decline you can't change the action and an email is deployed to the customer.

Approve Delivery for Cookie Orders

Orders selected: 2

Items to check before you approve order delivery for Jennifer:

- You have all the cookies on hand or can obtain them from your troop.
- You are willing and able to travel to the delivery address.
- You will contact the customer to arrange a delivery date and time.

When you approve delivery of these orders, the customer's credit card will be charged for the cookies and Jennifer will be able to see all order details including the customer's name and contact information. Don't forget it's important to mark when she's delivered the cookies!

Orders Tab: In-person Delivery Orders

Approving/Declining Orders Individually

Digital Cookie Order

[Back to cookie order list](#)

ACTION ITEM: Check your cookie inventory and delivery address before you approve delivery. [Approve Now](#)

Order Detail [Approve for Delivery](#)

Order Number: 05748426
Order Status: Needs Approval
Order Type: In-Person Delivery
Order Date: 8/23/2023 7:57 PM CDT

Deliver To: Cookie Monster
Delivery Address: 420 5th Ave New York, New York 10018-2729
Delivery Phone: 510-691-8826
Ordered From: My Cookie Website
Order Paid By: Cookie Monster
Billing Email: jping@photoscouts.org
Billing Phone: 510-691-8826

Secondary Delivery Option: Cancel Order
Approved to Deliver: Pending Decision
Order Delivered:

Cookies Selected

AdventureKlub™, 6 pkgs
 Tootsie Yummy™, 5 pkgs

Order Summary

Purchased Packages: 11 \$55.00
 Subtotal: \$55.00
 In-person Delivery: Free
Order Total: \$55.00
 Added to sales goal: 11 pkgs

Approve or Decline Delivery

Items to review before you approve order delivery for Sam:

- You have all the cookies on hand or can obtain them from your troop.
- You are willing and able to travel to the delivery address.
- You will contact the customer to arrange a delivery date and time.

When you approve this order, the customer's credit card will be charged and Sam can see all order details including the customer's name and contact information. Don't forget it's important to mark when she's delivered the cookies!

Once approved: customers receive an email to expect their cookies within two weeks of when you have them.

Decline Delivery for Cookie Orders

Secondary options your customers selected if their order is declined:

DONATE: 2 Orders

If you decline to deliver these orders, the customer's credit card will be charged and the cookies will be donated. Each donated order will count towards cookie sales.

CANCEL: 0 Order

If you decline to deliver these orders, the customer's credit card will not be charged as the order is cancelled.

If an order is declined, it cannot be re-approved or changed.

Orders Tab: In-person Delivery Orders

Orders to Deliver

Orders must be marked as delivered to update cookie inventory correctly.

2 Orders to deliver

Click on a name to mark when the cookies were delivered. ⓘ

Select all

☐

Select all

Order Delivered

Export Orders

Show 5 Items



OR

Select a customer

☐

05748406

8

Becky Harrigan

1231 Upas St, San Diego, CA

8/23/2023


☐

05748438

9

joanne bertucci

15171 Bangy Rd, Lake Oswego, OR

8/23/2023



Order #

Cookie pkgs

Deliver to

Delivery Address

Order Date

Initial Order ⓘ

Orders Tab

Completed Orders

Customers not added to the customers list will not roll over to the following year.

Digital Cookie Online Orders

3 Completed Digital Cookie Online Orders

☐

Select all

Add to Customer List

Export



Show 10 Items



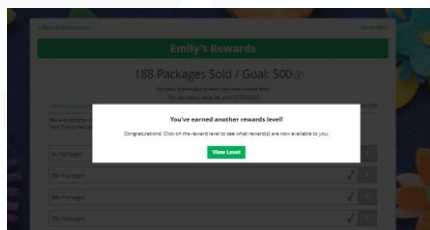
		Paid by	Order #	Cookie pkgs	Order Date ⓘ	Order Type	In Customer List
<input checked="" type="checkbox"/>	View	Nina Smith	00112249	10	6/26/2023	Shipped	
	View	Jasmin Winter	00112247	7	6/26/2023	In Person	<input checked="" type="checkbox"/>
	View	Jane-Anne Cathcart	00112245	5	6/26/2023	Shipped	<input checked="" type="checkbox"/>



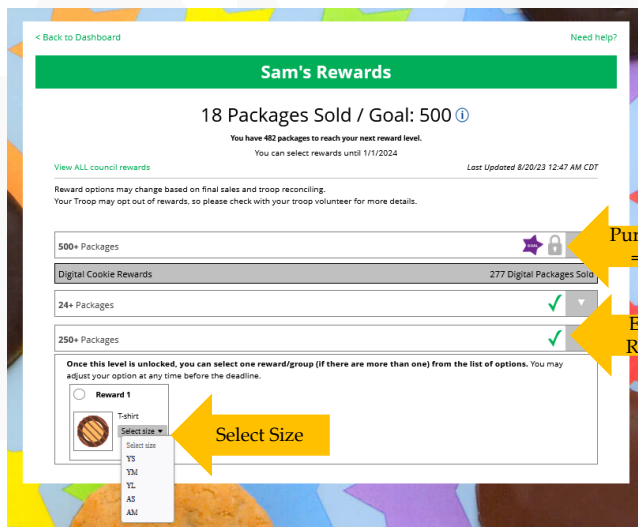
Grow your customer list! Select checkboxes for the names you want to add.

[Need Help?](#)

My Rewards Tab



As Girl Scouts earns a reward, they will see a message on their "My Rewards" tab letting them know they earned another reward.



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My Cookies-Initial Order Entry

Online girl delivery orders are already included. Do not add them again.

Grecc's Cookies

Enter Your Offline Initial Order: [VIEW SAVED INITIAL ORDER](#)

Using your paper order card, enter the number of cookie packages you are requesting from the troop. Do not enter the packages from your approved [Digital Cookie in-person delivery orders](#). Those packages are automatically included in your Initial Order.

Cookie Share	- 20 +	Adventurefuls®	- 5 +
Caramel Chocolate Chip	- 5 +	Caramel deLites®	- 5 +
Lemonades®	- 10 +	Peanut Butter Sandwich	- 10 +
Thin Mints®	- 20 +	Toast-Yay!®	- 5 +
Peanut Butter Patties®	- 15 +	Trefoils®	- 10 +

Total packages entered (updates after saving): 105
 Digital Cookie in-person delivery packages: 0
 Total packages in your Initial Order: 105

You can update and save your Initial Order as often as you wish prior to 09/26/2023. You will need to submit the order to your troop volunteer on or before 09/26/2023.

[Cancel](#) [Save Updates](#)

[Submit to Troop Volunteer](#)

Initial Order not yet sent to your troop volunteer. Please finalize and send this information before the Initial Order Date.

Once submitted, the order will flow to the baker's ordering system.

My Cookies Tab-Inventory: Offline Sales Entry

- 1. The total number of packages that have been allocated to your Girl Scout from the troop cookie volunteer.
- 2. Offline sales need to be updated by the Girl Scout/caregiver when the Girl Scout delivers cookies not ordered/paid for through Digital Cookie.

Dianne's Cookies

[Go to Delivery Settings](#)[View entered Initial Inventory](#)

Dianne's Packages: 2461

This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar.

Dianne's Cookies Inventory (Packages) 0

Girls should enter the cookies they sold/delivered to customers that were not paid for in digital cookie.

My Offline Sales2

Export History

My Offline Sales

Numbers entered will be reflected in Available Inventory and totals below.

Caramel deLites®

- 0 +

Peanut Butter Patties®

- 1 +

Treats®

- 0 +

Thin Mints®

- 0 +

Peanut Butter Sandwich

- 1 +

Lemonades®

- 0 +

Toasty Yummies®

- 0 +

Adventurefuls®

- 0 +

Caramel Chocolate Chip

- 0 +

Cancel

Save Updates

My Cookies Tab-Inventory by Variety cont.

- 1. Current Inventory
- 2. Pending Delivery/To Approve
- 3. Inventory Needed

Dianne's Cookies

[Go to Delivery Settings](#)[View entered Initial Inventory](#)

Dianne's Packages: 246

This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar.

Dianne's Cookies Inventory (Packages) 0

Girls should enter the cookies they sold/delivered to customers that were not paid for in digital cookie.

My Offline Sales123

Current Inventory234A

Pending Delivery/To Approve10A

Inventory Needed10A

NOTE: Numbers may differ from the Initial Order entered and is determined by the troop leader. Please contact your troop leader for more information.

Variety

Available

Peanut Butter Sandwich

0Y

Peanut Butter Patties®

0Y

Adventurefuls®

80A

Caramel Chocolate Chip

0Y

Treats®

0Y

Toasty Yummies®

78Y

Lemonades®

76Y

Cookie Share

0Y

Thin Mints®

0Y

Caramel deLites®

0Y

TOTAL

234Y

RECORDED:

Initial Order

82

ADDITIONAL:

Additional Inventory

0

DELIVERED:

Offline Sales

0

Y/N Item?

App Sales

0

Delivered Online Sales

2

CURRENT INVENTORY

80

Variety

Pending

Thin Mints®

10A

Unapproved (Online Delivery) Undelivered (Offline Delivery)

0

CURRENT PENDING

10

TOTAL

10Y

Variety

Available

Peanut Butter Sandwich

0Y

Peanut Butter Patties®

0Y

Adventurefuls®

0Y

Caramel Chocolate Chip

0Y

Treats®

0Y

Toasty Yummies®

0Y

Lemonades®

0Y

Cookie Share

0Y

Thin Mints®

10Y

Caramel deLites®

0Y

My Cookies Tab-Inventory by Category

1. Current Inventory
2. Pending Delivery/To Approve
3. Inventory Needed

Quinn's Cookies

[Go to Delivery Settings](#)
[View entered Initial Inventory](#)

Quinn's Packages: 212

This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar.

Quinn's Cookies Inventory (Packages) ⓘ

Girls should enter the cookies they sold/delivered to customers that were not paid for in digital cookie.

My Offline Sales
1
2
3
0 ▼

Current Inventory
29 ▲

Pending Delivery/To Approve
76 ▲

Inventory Needed
47 ▲

NOTE: Numbers may differ from the Initial Order entered and is determined by the troop leader. Please contact your troop leader for more information.

Category	Available
Cookie	13 ▼
Specialty	16 ▼
TOTAL	29 ▲
RECEIVED:	
Initial Order	51
Additional Inventory	29
DELIVERED:	
Offline Sales	0
"In Hand" App Sales	0
Delivered Online Sales	51
CURRENT INVENTORY	29

Category	Pending
Cookie	46 ▲
Unapproved (Online Delivery)	34
Undelivered (Online Delivery)	12
CURRENT PENDING	46
Specialty	30 ▼
TOTAL	76 ▼

Category	Available
Cookie	33 ▼
Specialty	14 ▲
Current Inventory	16
Pending	30
TOTAL NEEDED	14

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My Cookies Tab-Financials

See how much money is owed for cookies and how that has been calculated.

Quinn's Financials ⓘ

Reflects cookies and payments entered by the troop cookie volunteer.
08/31/23 12:00 AM CDT

Initial Cookies (Order Card)	61 ▲	Payments	\$392.00 ▲
Council Charity (\$5.00)	10	Online Paid	\$387.00
Cookie Packages (\$5.00)	33	Offline Paid	\$5.00
Specialty Packages (\$6.00)	18	TOTAL PAID	\$392.00
PACKAGES	61		

Additional Cookies Received	37 ▲	Total Balance Due	\$42.00 ▲
Council Charity (\$5.00)	8	Total Money Owed	\$434.00
Cookie Packages (\$5.00)	13	Total Money Paid	\$392.00
Specialty Packages (\$6.00)	16	TOTAL BALANCE DUE	\$42.00
PACKAGES	37		

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My Cookies Tab-Delivery Settings

Girl Scout Delivery Settings

Allow my Girl Scout to deliver cookies

Your girl's Digital Cookie site and mobile app let a customer choose whether to have their cookies shipped or **delivered in person**. Having both options can increase sales. You can choose to make delivery inactive if needed, and turn it back on when you're ready.

☒ **ACTIVE** Allow Girl Scout delivery on my girl's cookie site and mobile app
 ☐ **INACTIVE** Remove Girl Scout delivery from my girl's cookie site and mobile app

My inventory for Girl Scout delivery

If you're out of stock for a cookie, you can turn off delivery. Lana's cookie site and mobile app will update to reflect your settings. You can turn delivery back on at any time once you get stock. Customers can still purchase and ship cookies that are turned "off".

Adventurefuls®	Off On	Caramel Chocolate Chip	Off On
Caramel deLites®	Off On	Lemonades®	Off On
Peanut Butter Sandwich	Off On	Thin Mints®	Off On
Toast-Yay!®	Off On	Peanut Butter Patties®	Off On
Trefoils®	Off On		

Cancel

Update delivery settings

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Cheers Tab

Girl Scouts can see and send cheers from their dashboard or Cheers tab.

Shop My Account Log Out

[Home](#)
[Badges](#)
[Learning](#)
[Site Setup](#)
[Customers](#)
[Orders](#)
[My Rewards](#)
[My Cookies](#)
[Cheers](#)

Nadda's Digital Cookie® Platform

Welcome, sesiMaM!

Digital Cookie can help boost your sales, sharpen your entrepreneurial skills, and power unique adventures for you and your troop year-round!

You don't have any new cheers.

But you can still inspire your troop members! [Send a Cheer](#)

COOKIE SALES PROGRESS

Offline Sales Online Sales

DAY	MON	TUE	WED	THU	FRI	SAT	SUN
1	9	16	58				

0 packages credited by troop volunteer

Sales last updated 7/28/23 2:30 PM CDT

My Sales Goal

0 packages

[UPDATE](#)

Packages Sold

0

[UPDATE](#)

Packages to Sell

0

[SEE DATA](#)

Your troop reached the goal!

Our goal 20 packages

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Cheers Tab

Sending A Cheer

To send a Cheer, Girl Scouts can click Pick a cheer to send next to the Girl Scout they want to cheer.

Girl Scouts can only send to other girls in their troop but can receive Cheers from customers and leaders, and other girls in their troop.

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Cheers Tab

Viewing Cheers

The dashboard will alert Girl Scouts when a new Cheer has been received.

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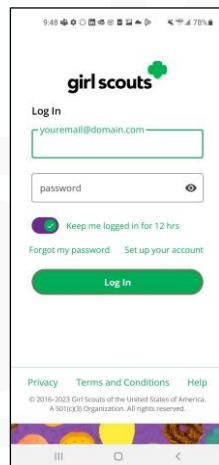
30



Mobile App

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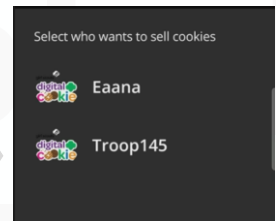
Mobile App-Logging In



Log in to the app using the same email and password created in Digital Cookie.



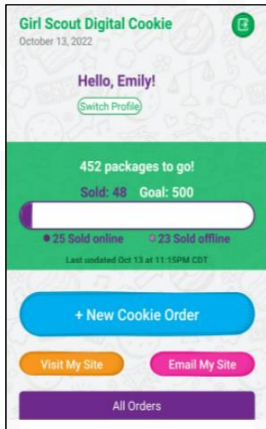
Girl Scout and troop sites must be set up in Digital Cookie using a browser first, before accessing the mobile app.



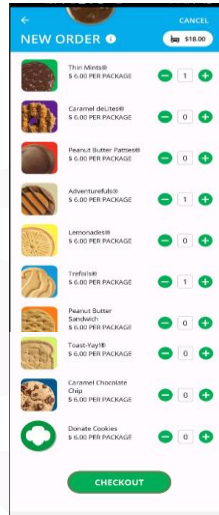
Select from the Girl OR the Troop persona. Troop login means the sales go to the whole troop-like at a booth.

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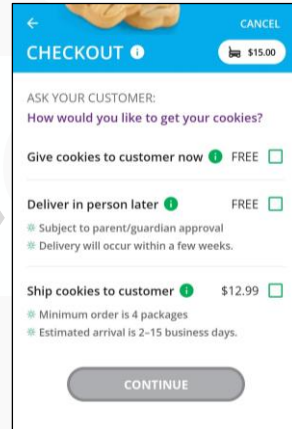
Mobile App-Making a Sale



Taking an order and viewing your orders are the main functions.



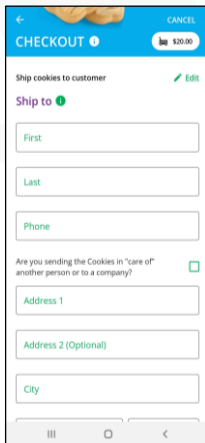
Enters the customer's order, click Checkout to continue.



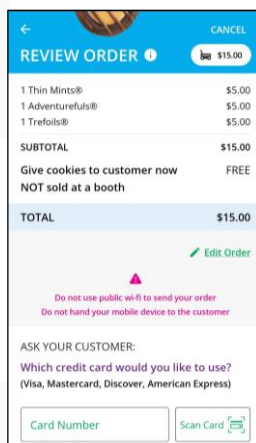
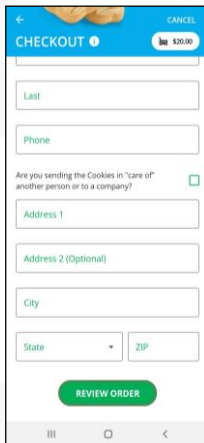
Girl can select to "Give cookies to customer now" for face-to-face transactions.

33

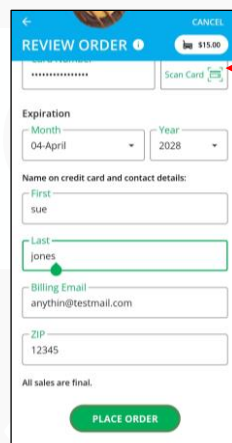
Mobile App-Making a Sale



Delivery or shipped orders



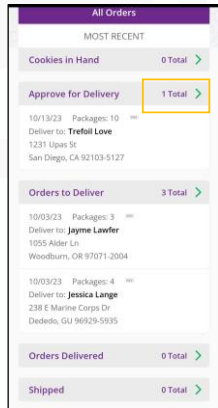
In-hand (Give cookies to customer now) orders



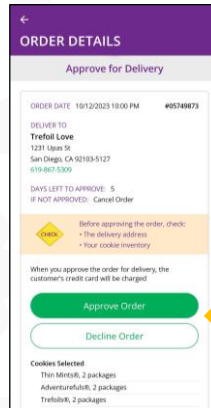
Scan Card

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Mobile App-Viewing Orders

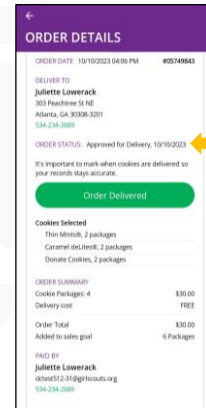


Click the green arrow in the section of orders you want to see more details.



Approve/
Decline Order

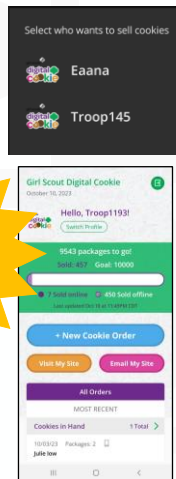
Details about that customer's order including address, packages purchased, order status, and more.



Order Status

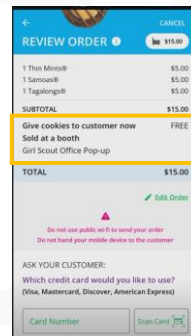
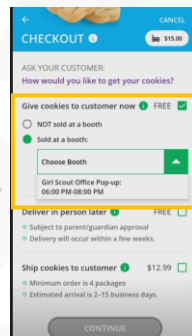
35

Mobile App-Troop View

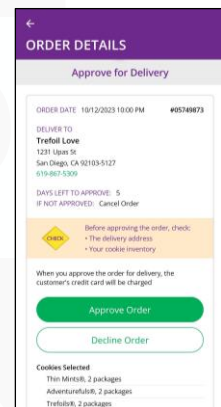


Using the Digital Cookie app to take a credit card at a Troop Booth.

Troop View has the same options as the Girl Scout



When placing a new cookie order under the troop, users have the option to assign a specific booth to the order.



All users will be able to approve/decline troop orders.

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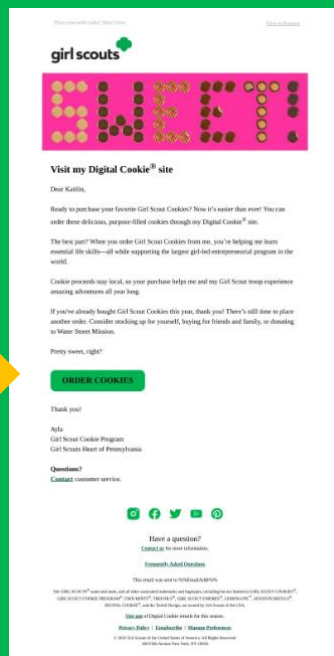


Customer View

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Customer View-Email

Order Cookies Link



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Customer View-Placing Order

SahSS's Digital Cookie® Store

My Cookie Story
Test Test 7127 test Test 7127

12 Packages Left To Go!

Help me reach my goal. Thanks for your support.

0 15 30 45 60 75 90 105 120 135 150

donate a few for 2X the benefit.

Click on a cookie image to learn more!

	PRICE	QTY	AMOUNT
Thin Mints® IN-PERSON DELIVERY ONLY	\$5.00		
Caramel deLites®	\$5.00		
Peanut Butter Patties® IN-PERSON DELIVERY ONLY	\$5.00		
Adventurefuls®	\$5.00		
Lemonades®	\$5.00		
Trefolis® IN-PERSON DELIVERY ONLY	\$3.00		
Peanut Butter Sandwich	\$5.00		
Toast Yay!® IN-PERSON DELIVERY ONLY	\$5.00		
Caramel Chocolate Chip GLUTEN FREE	\$6.00		
Donate Cookies Your donation helps Girl Scouts in my community give cookies to local heroes. See details	\$5.00		

* Donations go to Feeding America.
 ** No shipping cost.
 *** If ordering cookies for yourself, donations do not count for shipping & pkg minimum.

Customer enters package quantity

Checkout

ORDER SUMMARY

	QTY	AMOUNT
TOTAL		\$0.00

Meet the Cookies

Sweet Hay®
French Toast inspired cookies dipped in icing

Gift Box
Send 6 cookie packages in a gift box for an additional \$5.00.
SHIPPING ONLY

[+ Add Gift Box](#)

QUANTITY AMOUNT

CHOOSE YOUR DELIVERY METHOD

Delivery methods cannot be combined.

☐ **Ship the cookies**
* 4 package minimum. [See details](#)

☐ **Have Girl Scout SahSS deliver the cookies**
* Have your order delivered for free. [See details](#)

Select Delivery Method

Customer View-Checkout

Order Checkout

DELIVER TO

First Name Last Name

C/O or Company Name (optional)

Address 1

Address 2 (optional)

City State Zip Code

Phone Number

Billing Email (in case we need to reach you)

CONTINUE

ORDER PREFERENCES

CONNECT WITH GIRL SCOUTS (optional)

PAYMENT DETAILS

YOUR COOKIE ORDER [Edit](#)

	QTY	AMOUNT
Thin Mints®	4	\$24.00
Adventurefuls®	2	\$12.00
Trefolis®	2	\$12.00
Donate Cookies	5	\$30.00
Subtotal		\$78.00
In-Person Delivery		FREE
TOTAL		\$78.00

PLACE ORDER

* If your In-Person delivery order is approved within 5 days, you'll be contacted by Girl Scout Jan and her caregiver to arrange delivery. Thanks for your patience. All sales are final.

* By clicking the PLACE ORDER button, I agree to be bound by the [Terms of Use](#) and [Privacy Notice](#).

I have read, understand, and accept that all sales are final and cannot be changed or cancelled once placed. Please verify all billing, delivery address information, and items selected for purchase are correct before submitting your order.

Customer View-Confirmation

Order Checkout

DELIVER TO [Edit](#)

Amelia Gabbie
1231 Upper St
San Diego, CA 92105-5127
619-867-0309
mgstap22@gmail.com

ORDER PREFERENCES [Edit](#)




Getting your order delivered by Girl Scout Jai requires approval by her parent. If your order is not approved within 5 days, what would you like to do?

☒ Donate my order to Cancer Society

CONNECT WITH GIRL SCOUTS (optional) [Edit](#)

Connect with Girl Scouts
☒ I was a Girl Scout!

PAYMENT DETAILS

Pay with card   

Cardholder Name





Card Number

Expiration Date CVV

Billing Address
☒ Same as Delivery Address

Please review your cookie order and select "Place Order".

YOUR COOKIE ORDER [Edit](#)

	QTY	AMOUNT
 Thin Mints®	5	\$30.00
 AdventureTux®	3	\$18.00
 Turtles®	2	\$12.00
 Donuts Cookies	3	\$18.00
Subtotal		\$78.00
In-Person Delivery		FREE
TOTAL		\$78.00

PLACE ORDER

Thanks for your order! [Print](#)

Your Girl Scout cookie order was placed on **June 21, 2023**. Your order number is **#00112185**.

- A confirmation email with your order details will be sent to mgstap22@gmail.com.
- Your order has been sent for parent approval. This could take up to 5 days.
- If your delivery request is approved, you'll be contacted by the Girl Scout when she can deliver the cookies. In-Person delivery will be fulfilled based on the Girl Scout's personal supply of cookies, local availability, and the timing of the order. We appreciate your patience.
- If In-Person delivery is not approved, your order will be canceled.

YOUR ORDER

	AMOUNT
Thin Mints® 5 packages	\$22.50
Order Subtotal	\$22.50
In-Person Delivery	FREE
TOTAL PAYMENT	\$22.50

All cookie sales are final.

Thank you for supporting Test1001 with your purchase of delicious Girl Scout cookies.

Test1001's sound is Greater New York.

The Girl Scout cookie program is the largest girl-led entrepreneurial program in the world.

Send Girl Scout a Cheer

Place another order

Digital Cookie Shipping Fees

2024 Direct Ship Shipping Rates		\$5 off promo
# Packages Purchased	Shipping Fee	Shipping Promo
4-8	\$12.99	\$7.99
9-12	\$14.99	\$9.99
13-20	\$27.98	\$22.98
21-24	\$29.98	\$24.98
25-32	\$42.97	\$37.97
33-36	\$44.97	\$39.97
37-44	\$57.96	\$52.96
45-48	\$59.96	\$54.96
49-52	\$72.95	\$67.95

\$5.00 surcharge to orders shipping to Hawaii, Alaska, Puerto Rico, APO/FPO/DPO, Guam and US Virgin Islands



Digital Cookie Help Center

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Digital Cookie Help Center

Your go-to place if you need support!

A screenshot of the 'Log in to Digital Cookie' page. It features a green header with the 'girl scouts' logo. Below the header is a white login box with fields for 'Email' and 'Password', a 'Log in' button, and links for 'Forgot password' and 'Need help to log in'. A yellow arrow points to the 'Need help to log in' link. At the bottom of the page, a green footer contains various links including 'Join', 'Volunteer', 'Reconnect', 'Privacy', 'Terms & Conditions', 'Contact Us', 'Help', and 'Order Status'. Another yellow arrow points to the 'Help' link in the footer.

Customer List
Send marketing emails, keep customer information up-to-date, and track orders.

Tips to get started

Select All Send Marketing Email Add Customer More... Show 10 Items

Name	Email Address	Last Emailed	Email Title	Email Status	Total Orders	Total Pkgs
<input type="checkbox"/> Cindy Lou	Yes				0	0
<input type="checkbox"/> Cookie Monster2	Yes	8/10/2023	Thank you		3	18

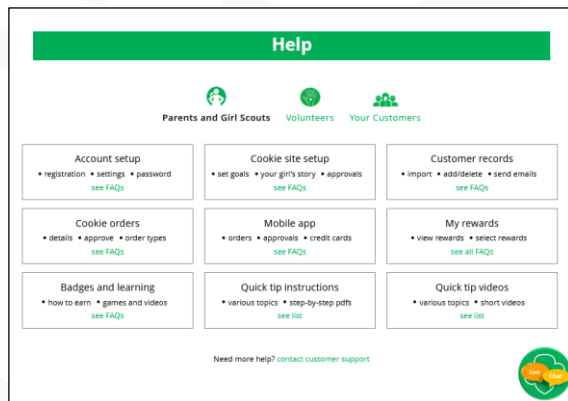
Total customers: 2 Total emails sent: 0 Total unique customers emailed: 0

Need help?

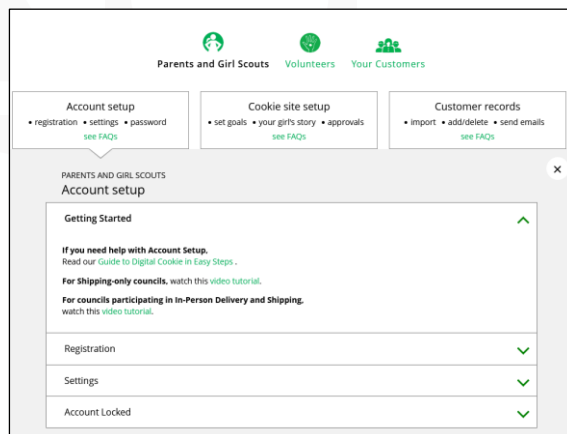
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Digital Cookie Help Center

Select which role and category you need support on.



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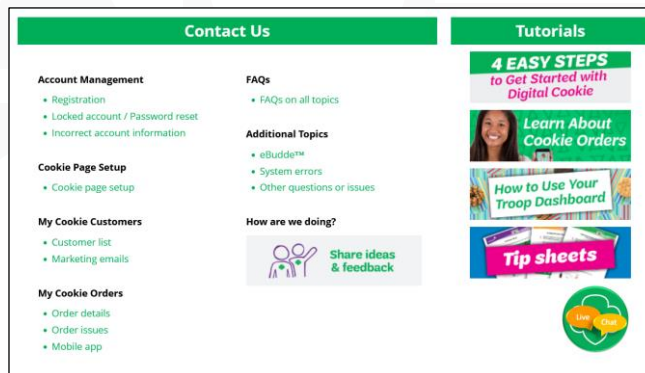
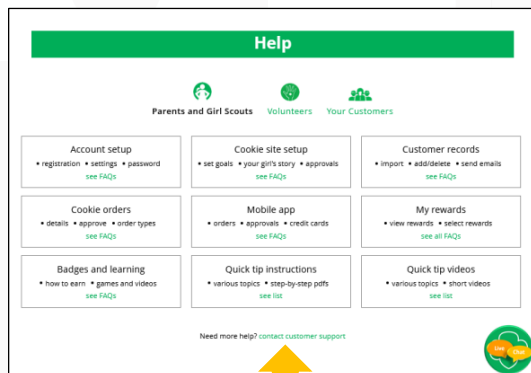


Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.

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Digital Cookie Help Center

After looking, still can't find what you need? Contact customer support.



Click the topic you need help with and complete the form for more assistance.

Or click the Live Chat button to chat with a Digital Cookie support agent during business hours.

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