

Welcome to the Cookie Sheet!

Let this newsletter be your guide to a successful Cookie Season. It will arrive in your inbox on Fridays throughout the sale and includes important info and reminders for Troop Leaders and Cookie Volunteers. You can find archived versions of these emails on <u>our website</u>.

Important Upcoming Cookie Dates & Deadlines

• Sat, March 2: Parent Permission Slips Due

Keep in Mind this Week

- <u>Set up Troop Digital Cookie site</u> Needs to be done BEFORE Girl Scout can take credit cards at troop booths
- How to take payment at a booth
- Reminder to update your bank account information (account number and routing number) in Smart Cookie before the sale starts

- Reminder for Smart Cookie Leads to bring the <u>Cookie Coordinator</u> <u>agreements</u> with them when picking up cookies and to give them to their Service Unit Product Program Leads (PPL)
- While reviewing your troop's girl roster in ABC, if you notice a girl is missing, please email info@gsbadgerland.org. Our customer care team will handle the import, and it may take overnight for the girl's account to appear in Digital Cookie.

I'm Melting!

It's going to be warm this weekend! Please DO NOT store your cookies in the car. With temperatures reaching 50 degrees and higher, the sun beating into your car can actually melt the cookies. Once melted, they can't be sold, and the troop and/or guardian are still financially liable for them. Please store cookies properly to maintain the integrity of the product.

Booth Tracker Option

If you've completed the training, you may have noticed a dot sheet converted to a tracker for use at a cookie booth among the various options for tracking your booth's performance. <u>Here is the updated</u> <u>version for you to use if you wish</u>.

Taking Credit Cards at a Booth via the App

Starting March 2, the app will finally work for us. As long as the troop has "published" their page (see instructions provided in this cookie sheet on March 2), volunteers/guardians/Girl Scouts will be able to process credit cards at booths using the app. A shout-out to Debbie Bryant for discovering this through other Councils that are already selling—great use of resources!

Digital Cookie FAQs for Cookie Opening Day

For any inquiries on Saturday, March 2, when Customer Care is closed, please utilize the Digital Cookie app. Whether you are on the Digital Cookie log-in page or within the app, locate the "help" option at the bottom of the screen. Clicking on it will provide you with a set of hot links, offering detailed information to address your queries effectively.

Cookie Office Hours

Have questions about Smart Cookie and Digital Cookie? Come join the conversation on cookies Sunday nights from 7–8 pm. Our Cookie Team will have open office hours to help answer your questions about placing a planned order, doing transfers, using the Smart Booth Divider, cookie shares, etc.! We look forward to seeing you online.

Meeting ID: 335 318 0454 Passcode: Zeal

Cookie Booths are Still Available for Opening Weekend

- Login to your account at abcsmartcookies.com.
- Select "Booth" then "Schedule Booth."
- The Lottery or First Come, First Served schedule will appear at the top of the screen and the available locations will appear down the left side.
- Use the 'Search' field to find booth locations by date, time or zip code. If a specific location is no longer showing up, it means that all date/time slots are currently taken.
- Double click on the name of the booth you want to secure. A calendar screen will display available dates in blue (or purple, if during the booth lottery).
- Single click any date(s) in blue. The available booth time will appear below. Select your desired time then click "Save."
- From the main menu, select "Booth" then "My Reservations" to see your booth reservations.

Check Out All Our Cookie Resources

The majority of our Cookie Resources are also now available <u>on our</u> <u>website</u>. The remaining resources will be added as we get closer to the start of sales. You can find them under "Activities" > "Cookies" > "Volunteer Resources."

Let us know if you have questions: 800-236-2710 or info@gsbadgerland.org

Volunteer Cookie Resources



Have a question? Don't be shy! Contact us for more information.

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