



# Returns · Special Orders · Shipping Fees

Orders may be submitted to any council shop via email, phone, or in-person. Payment methods include: cash, credit cards, gift cards, Badgerland Bucks, and checks made payable to Girl Scouts Badgerland Council.

An in-stock order will be held for pick up at a council shop without prepayment for one week. Orders not picked up within this time period will be returned to general inventory. If having an order shipped directly, please allow at least five regular business days to receive an in-stock order.

Back-ordered items may take days or several weeks to receive. All back-ordered items are prepaid including shipping fees and are billed when the order is placed.

## Badgerland Council does not retain credit card information.

NOTE: Prices are subject to change without notice based on price changes from GSUSA.

#### **RETURNS**

- No cash or credit/debit card refunds will be issued. Store merchandise refunds will be made in the form of a direct merchandise exchange or store credit.
- Merchandise must be in new condition and in current stock to be returned. Merchandise missing tags, outdated or used will not be refunded.
- Online purchases may be refunded at the discretion of the council.
- Returns are not accepted on fun patches, clearanced items, discontinued merchandise\*, books or requirement sheets.

## SPECIAL ORDERS

See an item you want in the official Girl Scout Catalog but it's not in Sashay?

## We'll order it for you!

- Special orders must be prepaid including shipping and handling charges if you prefer order to be shipped to you.
- NOTE: Special orders cannot be returned.

#### SHIPPING FEES\*

\$00.01 to \$15.00	\$15.01-\$25.00	\$25.01-\$50.00	\$50.01-\$75.00	\$75.01-\$98.99	\$99.00-\$200	\$200.01-\$300
\$5.95 shipping	\$6.95 shipping	\$8.95 shipping	\$10.95 shipping	\$12.95 shipping	\$13.95 shipping	\$13.95 shipping

<sup>\*</sup>Girl Scouts of Wisconsin Badgerland follows Girl Scout Shop shipping prices.

<sup>\*</sup>Merchandise is subject to discontinuation on short notice. Girl Scouts of Wisconsin Badgerland does not control what is discontinued by GSUSA.