



# Sashay Policy

## Returns · Out-Of Stock Merchandise · Special Orders

**As of January 1, 2023**

Orders may be submitted to any council shop via email, phone, or in-person. Payment methods include: cash, credit cards, gift cards, Badgerland Bucks, and checks made payable to Girl Scouts Badgerland Council.

An in-stock order will be held for pick up at a council shop without prepayment for one week. Orders not picked up within this time period will be returned to general inventory. If having an order shipped directly, please allow at least five regular business days to receive an in-stock order.

Back-ordered items may take days or several weeks to receive. All back-ordered items are prepaid including shipping fees and are billed when the order is placed.

**Badgerland Council does not retain credit card information.**

NOTE: *Prices are subject to change without notice based on price changes from GSUSA.*

### RETURNS

- Returns cannot be accepted **60 days** after the date of purchase.
- With a receipt the money will be returned back as the tender used to make the transaction.
- **A shop credit voucher will be issued if there is no receipt.**
- No cash back on returns over \$50.
- For a return with a value of \$50 or more, choose one of these refund options:
  - Exchange merchandise directly
  - Receive a Council Shop Credit Voucher (good for future purchases in Badgerland Council Shops)
- Council shops **DO NOT** keep copies of your credit voucher. Please present your copy when redeeming.
- Current merchandise returned in original package with tags attached accepted. Returns accepted on shrink wrapped books.
- **Returns are not accepted on fun patch purchases.**
- Discontinued merchandise cannot be accepted for exchange or refund.

### SPECIAL ORDERS

See an item you want in the official Girl Scout Catalog but it's not in your Badgerland Shop?

**We'll order it for you!**

- Special orders must be prepaid including shipping and handling charges if you prefer order to be shipped to you.
- NOTE: Special orders cannot be returned.

### SHIPPING FEES\*

\$00.01 to \$15.00	\$15.01-\$25.00	\$25.01-\$50.00	\$50.01-\$75.00	\$75.01-\$98.99	\$99.00-\$200	\$200.01-\$300
<b>\$5.95 shipping</b>	<b>\$6.95 shipping</b>	<b>\$8.95 shipping</b>	<b>\$10.95 shipping</b>	<b>\$12.95 shipping</b>	<b>\$13.95 shipping</b>	<b>\$13.95 shipping</b>

**800.236.2710 | [info@gsbadgerland.org](mailto:info@gsbadgerland.org)**

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