



## **Service Unit Welcome & Mentorship Lead**

### Volunteer Position Description

TITLE:	Service Unit Training & Mentorship Lead
COORDINATES WITH:	Service Unit Support Team
ESTIMATED HOURS:	Monthly - 6
TERM MINIMUM:	1 membership year (October 1-September 30)
TERM LIMIT:	Flexible (renewed annually)

#### **POSITION SUMMARY**

The Service Unit Welcome & Mentorship Lead introduces new volunteers to Girl Scouts, acts as a mentor and provides ongoing support for new and continuing leaders by being an ambassador for the SU Team.

#### **SU WELCOME & MENTORSHIP – DUTIES AND RESPONSIBILITIES**

- Be a resource to support and guide new and returning leaders.
- Actively engage new volunteers at SU meetings and pair new and seasoned volunteers.
- Assist with the preparation and distribution of SU welcome document with SU team contact information and meeting dates along with Administrative Lead.
- Mentor new leaders in the planning of the troop's first parent meeting, first troop meeting, potential local meeting locations and age-appropriate activities that align with the Girl Scout Leadership Experience.

#### **ALL MEMBERS – DUTIES AND RESPONSIBILITIES**

- Be a registered and background checked member of Girl Scouts of the USA aged 18 or older who lives the values of the Girl Scout Promise & Law.
- Attend Service Unit meetings and assist in developing the Plan of Success for the Service Unit.

- Adhere to all current policies, standards, and procedures for Girl Scouts of the USA and Girl Scouts of Wisconsin – Badgerland Council, Inc.
- Complete all position-related training provided by Badgerland and Service Unit.
- Maintain regular communication with the Service Unit Leadership Team.
- Act as a liaison between Badgerland and the SU, openly communicating with Badgerland about successes, challenges, trends, and progress toward SU goals.
- Promote and portray Girl Scouts in a positive manner to the public, volunteers, girls, and families.
- Actively support Badgerland’s Strategic Focus within the Service Unit.

### **INDIVIDUAL CORE COMPETENCIES**

- **Innovative Solution Seeker:** Creatively and critically explore opportunities and challenges with an eye to solutions and forward-moving actions.
- **Emotionally Intelligent:** Personal awareness, self-control, and appropriate emotional expression; ability to build and steward interpersonal relationships judiciously and empathetically.
- **Gumption & Drive:** Through initiative and resourcefulness, set and reach ambitious goals; results-driven and self-motivated.
- **Diversity & Equity Advocate:** Passionate about creating and supporting diverse, equitable, and inclusive spaces in the Girl Scout community. Strong intercultural communication skills; value diverse thoughts and perspectives and the positive outcomes when all voices are heard.
- **Collaborative & Open to Learn:** Work effectively in teams to move the mission forward; respond positively to constructive feedback and seek learning and growing opportunities.

### **BADGERLAND STRATEGIC FOCUS**

- Build an organization that reaches its goals and grows a membership that fully reflects our population.
- Increase new members (volunteers, girls, donors) with a focus on K-3, 5-6, and 8-9 grade levels and foster partnerships that support our growth.
- Grow retention across all segments with high quality leader support and sought-after programming experiences for girls.
- Demonstrate brand promise as the relevant, powerful, amazing organization that lifts girls and women for a lifetime of success.
- Delight our members understanding that they include troop co-leaders, girls, parents, donors, volunteers, and partners.
- Thoughtfully create systems and utilize accountability measures that ensure commitment to our strategic focus and long-term viability.